

ITEMS DIAL-A-RIDE WILL NOT TRANSPORT

- A. HEAVY, BULKY, DIRTY OBJECTS**
D-A-R vehicles are not trucks and must not be used as such or as moving vans. Items such as bicycles, bicycle wheels, auto tires, batteries, furniture, machinery, yard equipment, bags of soil or fertilizer, lumber over 3 ft long, TVs, microwaves, wheeled carts, etc. will NOT be transported.
- B. GREASE, OIL & FLAMMABLES**
D-A-R will not transport any greasy or oily items - no propane or propane equipment, no gasoline or gas cans.
- C. LARGE BAGS OF CANS**
D-A-R does not transport large bags of cans. Quantities are limited to two or three small grocery size bags.
- D. NON-COLLAPSIBLE STROLLERS**
D-A-R does not transport strollers unless they are collapsible & will fit easily into the vehicle.
- E. WHEELCHAIRS**
Wheelchairs will only be transported in the vehicle equipped for that purpose, regardless of collapsibility - no exceptions.
- F. HAZARDOUS ITEMS**
Any item that poses a potential hazard to other riders or the driver, such as tools with exposed blades or sharp edges, will not be transported.
- G. OFFENSIVE SOILED CLOTHING**
Dirty laundry must be contained in such a manner as not to be offensive to the driver or other riders.
- H. WEAPONS OR ILLEGAL CONTRABAND**
- I. OPENED ALCOHOLIC BEVERAGES**

DIAL-A-RIDE

Sutherlin ~ Oakland

459-2429



-A-



Dial-A-Ride
111 S Umpqua St
Sutherlin OR 97479

7/28/2009

DIAL-A-RIDE INFORMATION

WHAT IS DIAL-A-RIDE?

DIAL-A-RIDE is a Sutherlin-Oakland transportation by donation program operated by VOLUNTEERS, to provide a vitally needed service in our area.

HOURS OF SERVICE: Monday-Friday, 8 a.m. - 4 p.m.
 Last scheduled ride is 3:40 p.m.

DIAL-A-RIDE is closed on legal holidays & in the event of icy or snowy conditions.

WHERE DOES DIAL-A-RIDE GO?

DIAL-A-RIDE primary destinations are: doctor/dentist offices, beauty/barber shops, banks, laundromats, Senior Center, bus connection to Roseburg, and other places as deemed appropriate by the Dial-A-Ride Coordinator.

SERVICE AREA BOUNDARIES:

West to Church Road

South to Exit 135

East to North Side Road

North to City Limits of Oakland

NOTE: SOME STREETS ARE EXCLUDED FROM SERVICE.

WHAT DOES DIAL-A-RIDE COST?

Your generous donations keep DIAL-A-RIDE "rollin' along"! Donations are **expected** and **needed**. DIAL-A-RIDE is NOT FUNDED by any agency but depends upon donations fuel, maintenance, repairs and office expenses. ALL dispatchers and drivers are VOLUNTEERS and without them there would be NO DIAL-A-RIDE!

HOW DOES DIAL-A-RIDE WORK?

DIAL 459-2429 to schedule your pick-up time. After you finish your activity, have the location call DIAL-A-RIDE for your ride home. It is not always possible to pick up a rider when he/she is ready but the car will come as soon as possible.

If you get another ride home or need to cancel, PLEASE CALL to inform the dispatcher. DIAL-A-RIDE is NOT a taxi or bus service, so there is just one vehicle to serve the general public.

It is possible to schedule a ride on a "permanent" basis if you need to be picked up at the same time on particular days, such as senior lunches, weekly hair appointments, etc.

Rides can be scheduled weeks in advance, so if you have an upcoming appointment call as soon as possible to get your name on the schedule. Please call the day before to confirm that you are going.

WHO CAN USE DIAL-A-RIDE?

Persons without transportation. . .there is no age limitation, however, persons under 18 years of age must be accompanied by an adult.

IF YOU USE A WHEELCHAIR. . . a wheelchair accessible minivan w/ramp is available. The driver will NOT lift the wheelchair w/rider up stairs or onto porches. If a rider needs help to get to the van or in/out of businesses, etc., a companion needs to be present.

Due to a limited number of trained wheelchair van drivers, please call 2 days ahead to schedule a ride. Scheduling will depend on driver availability.

This DIAL-RIDE information is subject to change without notice.

For more information or **if you wish to VOLUNTEER**, please leave your name at DIAL-A-RIDE, 459-2429 and you will be contacted.

The DIAL-A-RIDE staff is dedicated to service!